



UGANDA NATIONAL COMPUTER EMERGENCY RESPONSE TEAM (CERT.UG)

24/08/2021

MALICIOUS EMAIL ALERT !!

This advisory is rated **HIGH** Priority. The National CERT would like to bring to the attention of Government Ministries, Departments and Agencies (MDAs) an attempt to steal usernames and passwords through an email sent to various MDA staff via a fake email address: sevicedesk@gou.go

This is a sample of the email that should be regarded as **MALICIOUS**.

Dear

This email is meant to inform you that your password will expire in 24 hours.
Please follow the link below to update your password
[Login to Update](#)

Thank you
Network Security Staff
GOU IT Service Desk

The email address sending out these malicious emails appears to look like the NITA-U Service Desk email address but it is not. This is the correct NITA-U Service Desk email address sevicedesk@gou.go.ug

Please take the following actions when you receive any emails of this nature;

- Immediately notify IT personnel, the GOU service desk and the National CERT.UG
- Do not click on any links
- Do not forward the email to anyone
- Block the email sender or
- Mark the email as spam to prevent receiving more emails from the sender.

Users are advised to pay keen attention to any email communication requesting you to change, update or modify your user account details.